5.3 QUALITY POLICY.

Our vision is to maintain and improve the company position as a reputable supplier of products/services to the market sector that we supply. The company is aware of the importance of its customers and by fully understanding needs and expectations plans to exceed those requirements wherever possible. We work closely with other interested parties and the community and ensure that there are no infringements of legislative or safety matters.

Senior management are totally committed to quality throughout the organisation and will ensure that adequate resources are available for its achievement. The company are registered to ISO 9001:2008. Employees at all levels will be trained for their role in the company and encouraged to progress.

A policy for continual improvement is in place and quality objectives set throughout the company and these are reviewed at the annual management review meeting together with this Quality policy or more frequently as the need arises. As part of the continual improvement philosophy working partnerships have been developed with major suppliers.

All employees are aware of the company's quality objectives and this quality policy and both are displayed throughout the company.

Copies of the Quality Policy and Objectives are provided to new employees and Quality policy updates distributed with payslips.

AUTHORISED BY:

POSITION: Director

DATE : 09/04/16

intervention services limited